

Juni Privacy Policy

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Thanks for visiting Juni Learning! Juni Learning is an online academy that offers courses for students from ages 7-18 on a wide variety of topics including computer science, mathematics, English, and other subjects.

This Privacy Policy describes how Juni Learning, Inc. (“Juni Learning”, “we”, “us”, and/or “our”) handles the personal information we collect from and about you when you visit our website, www.junilearning.com (“the Site”); when you or your children use our web application, app.junilearning.com (the “Juni Learner Portal” and collectively with the Site, the “Service”); when you visit or use our other products or applications including AceIt, Volubl, Tutor Bot, and products in beta; or when you otherwise interact with us. It also describes certain legal rights you may have, subject to applicable law, and how you can exercise them.

For the purposes of this Privacy Policy, “Personal Information” means information about identified or identifiable individuals, such as their name, mobile phone number, and email address, and includes “personal data” as defined by the European Union’s General Data Protection Regulation (“GDPR”) and “personal information” as defined by the California Consumer Privacy Act (“CCPA”).

By using Juni Learning’s Service, you confirm you have agreed to the Juni Learning Terms of Use, to the extent permitted by law, and have read and understood this Privacy Policy.

A Note for Minors: In order to register for Juni Learning classes you must be over the age of 18. Parents registering for Juni Learning on behalf of their child, must give their consent at the time of registration to permit us to collect Personal Information from their child.

Information We Collect

Information you give us directly

We collect information that you voluntarily provide in the following ways:

- **Information collected when you request information or join Juni Learning.** When you fill in forms on our Site including when you request additional information about our Service or contact our Admissions Advisors, we may require that you provide us with certain information such as your first and last name, email address, mobile phone number, and time zone, as well as your child’s name, age, and weekly availability; how you heard about Juni Learning; and any other information about your child that you believe is relevant for us to know. If you choose to purchase classes, we require that you provide us, or our third-party payment processor, Stripe, with your name, payment card information, and billing address.

- **Information collected when creating your child's account.** If you enroll for our Service, we will provide you with access to the Juni Learner Portal. We will populate your family's account with the information supplied during registration and ask you to set a password for that account that can be shared with your family. Later your child may choose to add information such as a username, profile photo, biographical information, location, projects s/he is working on, and videos about these projects. We advise students to choose a username that does not reveal their real name or any other information that could identify them. Other Juni Learning users will be able to see your child's username, chosen avatar or profile photo, general location, and any other content they choose to make public. If you sign up for a Guest Account, we ask you to create a username and password to give you access to the Juni Learner Portal (though not to our classes). Later, your child can also choose to add additional information such as a profile photo or avatar, general location, and biographical information.

- **Information collected from instructors.** When instructors join Juni, we ask them to provide us with their email address, mobile phone number and create a password for their account. Like students, instructors can choose to add information such as a username, profile photo, biographical information, and their location. Over time, we may collect information about the classes instructors are associated with, their responses to surveys and feedback requests, and reviews from their students.

- **Information collected when you or your child contacts us.** When you or your child contacts us by email; through our branded social media accounts; through any integrated chat providers we may offer, or by telephone, SMS, or physical mail, we may collect your (or your child's) name, username, email address, mobile phone number, physical address, and the contents of your communication which can include any information you (or your child) choose to provide. We may use that information for the purpose of providing the service or support requested^[NTN1] ^[VS2], or communicating promotions or for marketing purposes.

- **Information collected when registering for a competition (such as our online Hackathon), signing up to receive newsletters from us, subscribing to our blog, or completing a survey.** When you engage in any of these activities, we may collect your name, email address, and mobile phone number as well as your child's name, age, grade level, past programming experience, and any information you provide to us as part of that request (such as information about your user experience in response to a survey).

- **Information collected when your child shares user-generated content.** We collect any information that your child provides to us when he or she creates or publishes projects, records videos, writes comments, or posts on forums accessible to other Juni Learning students and instructors.

- **Information collected through your child's participation in classes and other virtual events.** To enable our virtual classes and other live events such as Juni Clubs meetings, we use third-party services, such as Zoom, to stream video and audio feed of interactions between students and instructors as well as the contents of any

communications enabled by integrated chat functions. Certain information is captured incidentally through your child's participation in such events, including your child's image, voice, movements, physical environment, and any other information provided during the event. Ordinarily, neither we, nor Zoom, retain this information. However, from time to time, we may record special events and make those recordings accessible to other users of the Juni Learning Service. If we do so, we will indicate that the event will be recorded.

- **Information collected when you invite others to use Juni Learning.** Our Service allows you to invite others to use Juni Learning. If you do this or are invited in this way, we will collect and store the invitee's email address and/or mobile phone number in order to enable us to send an invitation via email, a call, or SMS. We will also let the invitee know who invited them to use Juni Learning and let him/her request that his/her information be deleted from our systems.
- **Information collected when you scan your badge or otherwise leave your details with us at a marketing event.** In these circumstances, we may collect details such as your name, company name, job title, address, mobile phone number, and email address.
- **Information collected when you apply to work with us.** If you apply to work with us, we will collect any information you choose to share in your application, including your name, email address, mobile phone number, physical address, employment history, and education history.

Information we collect automatically when you use our Service

We also collect certain information automatically as you navigate our Service.

- **Log data.** Like many websites, Juni Learning's Site collects certain information automatically and stores it in log files. This may include information about the devices you use to access our Service (including your Internet Protocol (IP) address, browser type, and operating system); the address of the web page visited before and after using our Service; details about your interactions with our Service (such as the date, time, length of stay, and specific pages accessed during your visits); search terms used to reach our Service; and usage information (such as the number and frequency of visitors to our Service). We use this information to help us design and administer our Site, improve our Service, and gather broad demographic information that helps us identify visitor preferences.
- **Student activity data.** We also collect certain information about students' activity on the Juni Learner Portal. For instance, we collect information about when a student is working on a project or whether a student has completed a particular video in order to help our instructors monitor how a student is progressing throughout the week and to help Juni Learning improve its Service.

- **Cookies and similar technologies.** We collect some of the information above using cookies and similar technologies. A “cookie” is a text file that websites send to a visitor’s computer or other Internet-connected device to uniquely identify the visitor’s browser or to store information or settings in the browser. Juni Learning uses cookies and user session data to remember whether you are logged in, ensure that the Site functions properly, determine how many users have visited certain pages, and prevent fraud. You can disable cookies, limit the types of cookies you allow, or set your browser to alert you when cookies are being sent. Please refer to the guidance offered by your chosen web browser if you’d like help managing your cookie preferences.

- **Advertising and analytics.** We also partner with third parties who provide analytics services and serve advertisements on our behalf across the Internet and in mobile applications. These third-party service providers may use cookies and similar technologies to track your engagement with our Site as well as our online advertising and email and text message marketing campaigns and permit us and them to analyze and track data, determine the popularity of content, learn about which ads you see and click, and better understand your online activity. This can include things like the following:
 - *Frequency capping*, which limits the number of times a user’s browser or mobile device displays the same ad;
 - *Attribution tracking*, which estimates which advertising or marketing source brought someone to our Site or determines which marketing sources, including affiliate links, led to actions like a visit or a purchase;
 - *Remarketing and retargeting*, which shows relevant ads to an audience based on prior browsing patterns on our Site;
 - *Audience targeting*, which targets advertisements to a large audience based on the audiences’ known or inferred demographics; and
 - *Cross-device recognition*, which recognizes actions across multiple devices or browsers.

Information we collect from other sources

- **Payment processors.** In general, when you purchase classes from Juni Learning, your payment card information is provided directly to our third-party payment processor, Stripe, and Juni Learning does not collect or store that information. However, we may receive limited information about your payment card from Stripe, such as the last four digits of your card, the country of issuance, and the expiration date.

- **Publicly available sources and other third parties.** We may obtain Personal Information about you from other sources, including public records, publicly available information on Internet sites, and third parties that help us update, expand, and analyze our records and inform our marketing and recruitment efforts. For instance, we may use information from LinkedIn or from a third-party data provider to update information about you in our contact database.

- **Another Juni Learning user.** We may collect your Personal Information from another Juni Learning user if that user provides us with your email address or mobile phone number in order to invite you via email, a phone call, or a text message to try Juni Learning.
- **Juni Learning instructors.** We also collect information relating to your child from our instructors. For instance, instructors provide session notes about the classes they are leading and may provide specific notes about individual students' learning styles and habits. They may also provide feedback on students' performance directly to students and their parents.
- **Connected Google Accounts.** If you opt to sign up or sign in with Google OAuth, we may collect your primary Google account email address and your publicly available personal info connected to your Google account, including but not limited to your first name.
- **Third-party services.** We depend on certain third-party services that are used in connection with our Service. For instance, in order to participate in Juni classes or other live events, students must connect using Zoom. Please be aware that these third-party services may make certain information available to Juni Learning. This can include information necessary to facilitate the integration as well as any additional information the provider chooses to share with Juni Learning or which you have permitted the provider to share through your privacy settings. You should check the privacy settings and privacy policies of these third-party services to understand what information may be shared with Juni Learning.

We may combine the information we collect about you from these various sources. If a combination of information that we collect identifies you as an individual, we will treat the combined information as Personal Information.

How We Use Your Information

We use the information described above to:

- Provide you with the Service if you are or become a Juni Learning customer, including creating your Juni Learning account and identifying you when you sign in to your account;
- Deliver a high-quality and customized learning experience;
- Process your purchases through our Service;
- Operate and improve our Service, including monitoring and analyzing usage, trends, and activities related to the Service;

- Send you technical notices, updates, security alerts, and support and administrative messages and information about the rules of the Site and Service;
- Identify, fix, and troubleshoot bugs and service errors;
- Respond to your requests, inquiries, comments, and suggestions;
- Communicate with you about products, services, offers, promotions, and events we offer and provide news and information we think will be of interest to you;
- Post testimonials from parents;
- Publish the names of winners or high performers;
- Send your child prizes for performance in competitions such as our online Hackathon;
- Improve our educational, networking, marketing, social, and recruitment strategies;
- Assess job applicants and make hiring decisions;
- Protect against, identify, investigate, and respond to misuse of our Service or other unlawful behavior; and
- Carry out any other purpose described to you at the time the information was collected.

We do not use Personal Information to engage in targeted advertising to children and we do not create or build personal profiles of students other than for educational purposes or as specifically authorized by a parent or legal guardian.

How We Share Your Information

We may share information about you with certain third parties in the following circumstances:

- **Companies under common control.** We may share data between and among any current or future parents, subsidiaries, affiliates, and other companies under common control and ownership with Juni Learning.
- **Vendors and service providers.** We may share Personal Information with vendors, consultants, and other service providers who need to access the data in order to perform services on our behalf, such as providing cloud-hosting or cloud-storage services.

- **Other third parties:** We may share your Personal Information with other third parties that provide advertising, campaign measurement, online analytics, and other services, in order to help us reach individuals with relevant ads and measure our ad campaigns, or to better understand how individuals interact with our Services and other online services over time and across devices. We may also share your information with other third parties that provide services including, but not limited to user authentication and payment processing.
- **Business transfers.** We may share Personal Information with another company in connection with or during negotiations of any merger, acquisition, financing, re-organization, bankruptcy, sale of all or a portion of our assets, or transition of services to another provider.
- **Legal requirements.** We may share Personal Information when we believe it is necessary to comply with a legal obligation, including lawful requests from public authorities to meet national security or law enforcement requirements. We may also share Personal Information when we believe it is necessary to protect Juni Learning's rights and property, to protect the safety of our users, and to defend against legal liability.
- **Consent.** We may share Personal Information with third parties with your consent and at your direction, including if we notify you that the information you provide will be shared in a particular manner and you provide that information.
- **Juni Learning instructors.** In the course of providing our Service, we also share Personal Information about students with our instructors to enable instructors to communicate with students and to assist instructors in understanding each student's individual needs and capabilities.
- **Social media platforms.** Our Service may offer social sharing features and other integrated tools such as widgets, which allow students to share information from their Juni Learning account with third-party social media platforms like Facebook or Twitter. Using these social sharing features is optional.
- **Public forums and publicly available content.** We offer several features that allow our students to connect and share content in public or semi-public spaces. Students do not have to use these features, but if they do, they should be sure to use good judgement. Certain information in students' profiles such as their username and photo or avatar, the projects they choose to share, and any other information they disclose in the public or semi-public areas of Juni Learning's Service, may be read, collected, stored, or used by others.

We may also share aggregate or de-identified information, which cannot reasonably be used to identify you, for various purposes including compliance with various reporting obligations; for business or marketing purposes; or to assist third parties in understanding our users' interests, habits, and usage patterns for certain programs, content, services, advertisements, promotions, and/or functionality available through the Service.

Our Legal Bases for Handling Your Personal Information

The laws in some jurisdictions require companies to tell you about the legal grounds they rely on to use or disclose your Personal Information. To the extent those laws apply, our legal grounds are as follows:

- **Legitimate interest.** In most cases, we handle Personal Information on the ground that it furthers our legitimate interests in commercial activities such as the following in ways that are not overridden by the interests or fundamental rights and freedoms of the affected individuals:
 - Providing the Service pursuant to our contract with our customers;
 - Marketing our business;
 - Protecting our customers, personnel, and property;
 - Analyzing and improving our business; and
 - Processing job or other applications.
- **Legal compliance.** We need to use and disclose Personal Information in certain ways to comply with our legal obligations.
- **To honor our contractual commitments to an individual.** Some of our processing of Personal Information is to meet our contractual obligations to the individual to whom the Personal Information pertains.
- **Consent.** Where required by law, and in some other cases, we handle Personal Information on the basis of implied or express consent. For instance, in relation to direct marketing, we will obtain and rely on your consent in relation to the processing concerned.

Your Rights and Choices

You have a variety of rights and choices related to our use of your Personal Information.

- **Opting out of email and text message marketing.** You can opt out of receiving our promotional emails and texts at any time by following the instructions included in those communications. Please be aware that it may take up to 10 days for us to process your email request, and you may continue receiving promotional communications from us during that period. [NT3] If you opt out of receiving such communications, please note that we may continue to send you non-promotional communications (such as emails or text messages related to our business relationship or emails or text messages about changes to our legal terms).

- **Restricting cookies/Do Not Track.** Juni Learning does not change its behavior in response to web browser “do not track” signals. However, you can configure most browsers to reject cookies or to notify you when you are sent a cookie, giving you a chance to decide whether or not to accept it. You can consult the help section of your browser to find out how to do this. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of our Service.
- **Limiting information in your Juni Learning profile.** You can control the information we collect about you or your child by limiting what information you provide in your Juni Learning profile.
- **Limiting information available through social media platforms.** If you want to limit or stop receipt of information from third-party social media platforms, you can change your privacy settings on those other websites. You also may choose not to use social features we make available.
- **Access, update, or delete your information.** If you are already a Juni Learning user, you may access, update, or delete Personal Information you have provided through your account settings or by emailing us at privacy@learnwithjuni.com. You may also remove certain optional information that you no longer wish to be publicly available through the Service, such as your photo or avatar. Subject to the terms of your agreement with us, you may terminate your account by emailing us at privacy@learnwithjuni.com. Please note that we may keep certain Personal Information as necessary to comply with our legal obligations or for legitimate business purposes, such as to resolve disputes or enforce our agreements. We may also keep cached archived copies of Personal Information for a certain period of time.
- **Data Requests.** In some instances you may be eligible to request that we provide access to and/or a copy of certain Personal Information we hold about you; ask that your Personal Information be corrected, updated, or erased; object to our processing of your Personal Information; request that we restrict certain processing; transfer your Personal Information to a third party; or honor your withdrawal of consent for certain processing of your Personal Information. We will consider all requests and provide our response within the time period stated by applicable law. Please note, however, that certain information may be exempt from such requests in some circumstances, which may include if we need to keep processing your information for our legitimate interest or to comply with a legal obligation. Before responding to your request, we may require that you provide us with additional information to confirm your identity. You have the right to lodge a complaint with the authorities applicable to your situation. However, we invite you to contact us with any concern, as we would be happy to try to resolve it directly.

If you are a resident of California, California law requires us to disclose the following information with respect to our collection, use, and disclosure of your Personal Information.

- **Notice of collection.** Although the information we collect is described in greater detail in the “Information We Collect” section above, the categories of Personal Information that we have collected – as described by the CCPA – including in the past 12 months are:

- o **Identifiers**, such as name, email address, mailing address, and IP address. We collect this information directly from you, from your child or from third-party sources.

- o **Other individual customer records**, such as mobile phone number, billing address, and payment card information. This category includes personal information protected under pre-existing California law (Cal. Civ. Code § 1798.80(e)), and overlaps with other categories listed here. We collect this information directly from you, from your child, or from third-party sources.

- o **Commercial information**, such as purchasing information and engagement with our Service. We collect this information directly from you.

- o **Demographic information**, such as ages of students. We collect this information directly from you or your child.

- o **Internet activity**, such as referring and exiting pages and your interactions with our Service. We collect this information directly from your device.

- o **Geolocation data**, such as IP address. We collect this information directly from your device.

- o **Financial Information**, such as payment information or financial account numbers in order to provide you with services. We collect this information directly from you.

- o **Employment information**, such as company name and job title. We collect this information directly from you.

- o **Sensory information**, such as photos, videos, and voice recordings. We collect this information directly from you or your child.

- o **Inferences**, such as information about your interests and preferences. We collect this information directly from you or your child or through automatic data collection means.

- **Business or commercial purpose for collecting and using Personal Information.** We collect each category of Personal Information listed above for the business or commercial purposes described in the “How We Use Your Information” section above.

- **Categories of sources of Personal Information.** We collect each category of Personal Information listed above directly from you, through automatic data collection means, or through the third-party sources described in the “Information We Collect” section above.
- **Categories of Personal Information disclosed.** In the preceding 12 months, we have disclosed the categories of Personal Information listed above in the circumstances described in the “How We Share Your Information” section above.
- **Categories of third parties with whom we share Personal Information.** We may share each category of Personal Information listed above with the third parties described in the “How We Share Your Information” section above.
- **Right to know.** California residents may request disclosure of the specific pieces and/or categories of Personal Information that we have collected about them, the categories of sources for that Personal Information, the business or commercial purposes for collecting the information, the categories of Personal Information that we have disclosed, and the categories of third parties with which the information was shared. To request this information please contact us at privacy@learnwithjuni.com.
- **Right to opt-out.** Juni Learning does not sell Personal Information to third parties for monetary value. However, the term “sale” is defined broadly in the CCPA. To the extent that “sale” under the CCPA is interpreted to include any of the data uses described in the “How We Use Your Information” section above, California residents are entitled to opt out of the “sale” of data at any time. To exercise this right, please contact us at privacy@learnwithjuni.com.
- **Deletion.** You may request that we delete the Personal Information we have collected about you (subject to certain exceptions). Please be aware that we may keep certain information as required or permitted by applicable law. To exercise this right, please contact us at privacy@learnwithjuni.com or using our contact information below.
- **Authorized agent.** You may designate an authorized agent to make a request on your behalf. To do so, you must provide a valid power of attorney, the requester’s valid government-issued identification, and the authorized agent’s valid government-issued identification. To verify the request, we may contact you directly.
- **Right to non-discrimination.** Limiting use of, or deleting, your Personal Information may affect features and uses that rely on that information. However, we will not discriminate against you for exercising any of your rights, including denying you goods or services, providing you with a different level or quality of services, or charging you different prices or rates for services.
- **Shine the Light.** California Civil Code § 1798.83, also known as the “Shine The Light” law, permits California residents to request and obtain from us, once a year and free of charge, information about categories of Personal Information (if any) we disclosed

to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared Personal Information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

Children's Privacy

Many features of our Service are intended for adults, including parents or legal guardians and instructors. We do not knowingly collect Personal Information from children in connection with these features. If you are a parent or legal guardian and think your child under the age of 13 (or a higher age threshold where applicable) has given us Personal Information without your consent, please contact us at privacy@learnwithjuni.com.

When we do intend to collect Personal Information from children, we take additional steps to protect children's privacy, including:

- Notifying parents about our information practices with regard to children, including the types of Personal Information we may collect from children, the uses to which we may put that information, and whether and with whom we may share that information;
- In accordance with applicable law, and our practices, obtaining consent from parents for the collection of Personal Information from their children, or for sending information about our products and services directly to their children;
- Limiting our collection of Personal Information from children to no more than is reasonably necessary to participate in an online activity; and
- Giving parents access or the ability to request access to Personal Information we have collected from their children and the ability to request that the Personal Information be changed or deleted.

Information We Collect For Instructor Calendar Syncing

We ask our instructors to connect at least one Google Calendar account to their Juni Instructor Account through our "Juni - Instructor Calendar Syncing" OAuth application in order to manage their availability for class scheduling. Juni Learning stores calendar events' availability status (i.e. 'busy' or 'free'), start time, and end time. Juni Learning does not store sensitive event details such as the event title or participants, though recently updated events' titles may occasionally be accessed by Juni Learning strictly for debugging purposes.

How We Use This Information

We use the information described above to:

- Adhere to instructors' schedules and hours of availability when scheduling Juni Classes;
- Match instructors with students depending on alignment of students' requested recurring class times and instructors' hours of availability;
- Identify, fix, and troubleshoot bugs and service errors.

How We Share This Information

We may share information collected about instructors' connected calendars in the following circumstances:

- **Third party calendar syncing service(s).** We use a third party service for connecting instructors' Google Calendar accounts and keeping our records in sync with changes made via the Google Calendar application UIs.
- **Juni Learning Parents and Students.** We limitedly share instructors' hours of availability with Juni Learning's parents and students so that they are able to schedule and reschedule classes into their instructor's available time slots.

Links to Other Websites and Third-Party Content

We may provide links to third-party websites, services, and applications that are not operated or controlled by Juni Learning. This Privacy Policy does not apply to the privacy practices of those third parties. The fact that we link to a website, service, or application is not an endorsement, authorization, or representation of our affiliation with that third party. We encourage you to review the privacy policies of any third-party service before providing any Personal Information to or through them.

Data Transfer

Personal Information we collect may be stored and processed for the purposes set out in this Privacy Policy in the United States where we are based or in any country where we have operations or where we engage vendors or service providers. These countries may not have the same data protection laws as the country in which you originally provided the data.

Our Service is not targeted to users outside of the United States. By using our Service or submitting your Personal Information to us, you agree to any transfer and processing in accordance with this Privacy Policy.

Data Retention

We only keep your Personal Information for so long as reasonably necessary for the purposes described in this Privacy Policy, as required by law, or as necessary to resolve disputes and enforce our rights and agreements. To dispose of Personal Information, we may anonymize it, delete it, or take other appropriate steps. Data may persist in copies made for backup and business continuity purposes for additional time.

Security

Juni Learning uses generally accepted administrative, physical, and technical safeguards we believe are appropriate to protect the confidentiality, integrity, and availability of your Personal Information. Although we make reasonable efforts to protect Personal Information from loss, misuse, or alteration by third parties, you should be aware that there is always some risk involved in transmitting information over the Internet and storing information electronically. Juni Learning cannot and does not guarantee absolute security.

Changes to Our Privacy Policy

We may change this Privacy Policy from time to time to reflect changes in our practices or in the law. If we make changes to this policy, we will post the updated Privacy Policy on our Site and indicate when it was last revised. You are advised to review this policy periodically to stay informed of our practices. If we make material changes, we may provide you with additional notice, such as posting a statement on our homepage or sending you a text message or an email notification, if we have your email address on file. Your continued use of the Service after the revised Privacy Policy has become effective indicates that you have read, understood, and agreed to the current version of this Privacy Policy, to the extent permitted by law.

Contacting Us

If you have any questions about our Privacy Policy or how we protect your Personal Information please contact us at privacy@learnwithjuni.com or write us at 2261 Market Street #4242, San Francisco, CA 94114.